

Community Health Needs - Assessment Health Improvement Plan progress in 2015

Greene County

Community Health Improvement Plan

GOAL	Strategies	Progress Regarding Strategies
Increase access to Title V MCH services in order to increase services by 50% by FFY 13 as using Medicaid billing codes as the measurement.	Full complement of MCH services will be offered to the public weekly.	MCH services offered every day of the week (M-F) at GCMC Public Health through Maternal/Child Grant. Service provision numbers indicate large increase since PH agency assumed responsibility for program, with increased access to participants. Number of service lines within the program has reached 18 each for maternal health and child health (such as dental screenings, dietician, immunizations, social worker, care coordination, developmental screenings). 1002 MCH contacts in FY 15. Families appreciate the "one-stop service" and local staff with whom they are familiar.
	WIC and Lead screening services will be offered weekly within the county.	Update: New Opportunities: 2014 Client Satisfaction surveys show overwhelming satisfaction and approval of WIC staff, services and clinic environment. Iowa Department of Public Health State WIC administration does not support weekly WIC clinics in rural counties the size of Greene. Equipment and staff costs would make this type of clinic cost-prohibitive. Webster County Public Health is the Lead Contractor for Greene County; processes have been improved between the entities to ensure optimal coordination of care. Greene Co. PH provides oversight and direct care for children with elevated lead levels.
	Continue to expand medical home concept for Maternal Health Services with local OB/GYN clinic.	100% of the clients who choose a local provider are in a medical home model with MCH services integrated into that service delivery.
	Explore medical home concept for CH services	June 2015 update: Residents now have two primary care provider choices, UnityPoint Clinic established at Greene Co. Medical Center in May 2015, and McFarland Clinic. Dr. Silker now provides pediatric services for all neonates born at GCMC; additional providers pending with UnityPoint Clinics. Public Health collaborating with both providers to ensure client needs met.

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	Title X Family Planning services available in OB/GYN clinic medical home	Update: New Opportunities (Title X provider) met with Dr. Jaskey on July 1, 2014 to discuss partnering ideas. The uncertainty of how the full implementation of the Affordable Care Act will intersect with Title X services and the emerging partnership between GCMC and Unity Point makes it prudent to move cautiously.
	New Opportunities planning education for private providers on Medicaid waiver for birth control in FY14.	Update: December 2013 BOH: New Opportunities asked to contact K. Heldt, CNE, regarding medical staff agenda topic. New Opp Asst. Health Services Director related that DHS would need to be contacted directly by private providers/staff for training re: use of IFPN waiver.

GOAL	Strategies	Progress Regarding Strategies
Decrease in teen pregnancy rate to <3.0% by 2016.	Title X Family Planning services available in OB/GYN clinic medical home	This is a long term goal. No progress. Plan education on Medicaid Waiver for birth control in FY14.
	Explore feasibility of teen mentoring program to encourage abstinence and develop self-esteem	No progress, except to increase awareness at Teen Pregnancy community meeting held Feb. 2013.
	Increased education on teen pregnancy in HS curriculum	Update: GCMC OB/GYN providers engage with teen students at school-based education during each school year. Suggested expansion of curriculum to include birth control methods of IUD and implants. New Opp trained Greene Co. teachers in IDOE-approved and research-based curriculum used in upper elementary through high school; also provides this school district w/teacher support, student learning incentives, and nurse educator to facilitate some of curriculum, including IUDS & implants.
	Increase awareness of county regarding teen pregnancy and its long term effects	Held county meeting on February 7th with 35 in attendance. Community encouraged to take small steps by engaging in relationships and encouraging family communication. Update: Additional education provided to students.

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	Promote Family Meal Times - research based intervention strategy for reducing at risk behaviors	Working with local newspaper editor doing a series on Teen Pregnancy in the newspaper and promoting The Family Meal by publishing a weekly recipe that can be prepared in 30 minutes or less. PH staff providing recipes to the writer. Completed. In addition, New Opp promotes "Be an Askable Parent" campaign year-round in county, which includes distribution of parent-teen backpacks w/tips & ideas, local stats on teen pregnancies & STDs, and loan of 6' banner displays to promote teen/parent dialogue. Jun 2015 update: New Opp planning new abstinence & personal empowerment skills program targeting adolescents/teens in fall 2015.

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GOAL	Strategies	Progress Regarding Strategies
Increase breastfeeding rate to 60% of mothers breastfeeding at 6 weeks and 30% of mothers breastfeeding at 6 months and decrease maternal smoking rate to 10% by 2016.	Consistent preconception education will be provided including breastfeeding education, prenatal vitamins, detrimental effects of smoking.	100% of the women who choose local providers are getting this education consistently through the provider and the integrated MCH services.
	Educate women on dangers of secondhand smoke.	Education occurs through Greene County Baby Boutique (formerly Stork's Nest, then HOPEful Beginnings), HOPES, and MCH. PH Staff inserviced on tobacco prevention and effects of second hand smoke in February by New Opportunities, so their knowledge base has been updated. June 2015 update: New Opportunities prevention specialist periodically attends local WIC clinics in Greene County; WIC staff have information available during clinics.
	Continue HOPES and Baby Boutique (formerly Stork's Nest, then HOPEful Beginnings) program education on breastfeeding and maternal smoking.	June 2015 update: Strong emphasis regarding benefits of breastfeeding & dangers of maternal smoking provided through HOPES & Baby Boutique contacts. Breastfeeding supplies available to Baby Boutique clients free of charge.

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	Lactation Consultants will provide breastfeeding support to new mothers.	PH staff continue to be strong supporters of breastfeeding; director is International Board-Certified Lactation Consultant (IBCLC); has provided training for both PHNs and hospital RNs. Local OB/GYN clinic has certified breastfeeding educator (CBE) on staff. Home visits offered to all mothers/babies within first few days of discharge with strong focus on breastfeeding education, support, & troubleshooting. June 2015 update: Three hospital RNs are certified lactation counselors; increased public promotion of breastfeeding support in recent months.
	12-2013 Hospital to receive \$1000 to send a RN to lactation consultant training in the next year. IDPH will also be working to lactation consultant training in the next year. IDPH will also be working with the hospital on BF initiatives.	Three medical center OB nurses recently achieved certified lactation counselor (CLC) status through this IDPH grant.

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GOAL	Strategies	Progress Regarding Strategies
Decrease rate of childhood obesity related to lack of family meal time, exercise and healthy eating to 24% by 2016.	Implement Family Meal Time campaign to get information out to the public re: research on the benefits of family meal time to reduce obesity, as well as youth smoking, drug use and teen pregnancy.	Local newspaper starting in February, 2013 is going to publish a weekly recipe that takes 30 minutes or less to prepare and also include information about the importance of Family Meal Time. Article on Family Meal Time has been distributed to HOPES clients and also to Immunization customers at weekly immunization clinic. Completed.
	Develop and implement the Mileage Club program at Jefferson Elementary School. Paton Churdan and East Greene will increase exercise at recess and lunch time. Continue with noon hour walking program at Jefferson-Scranton Middle School.	No progress at Greene County Elementary due to lack of staff time to implement. Update June 2015: No further progress due to same staffing issues.
	Dietitian consultation services for school lunch program-annual cycle of menus will be reviewed and suggestions made to increase healthy selections.	Healthy school lunch menu published weekly in newspaper including increased numbers of fruits and vegetables-2012-13. Update June 2015: Collaboration with ISU nutritionist; increased offerings of healthy options to choose from, encouraging students to pick at least two foods (fruits/vegetables).
	Implement the Live Healthy Iowa Kids program in Jefferson-Scranton schools.	School nurse is working with the Greene County Community Center to offer meal planning and how to cook healthy meals implementing the use of recipes, fresh vegetable, fresh fruits, etc.. Families from the community will be invited, and as an incentive to attend all sessions offered, they could receive either a paid family pass to the recreation center or a paid family summer pass to the swimming pool--February 2013. Update June 2015: Incorporated Live Healthy Iowa into PE classes; mass walking by students in each building.
	Develop a list of walking paths in all Greene County communities and publish for families to utilize.	12-2013 A committee is currently working on establishing walking paths and publishing a brochure with Jumpstart Jefferson Funds received by the city. Update June 2015: No additional progress.

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	Utilize new Fareway dietitian to provide some family meal preparation demonstrations at the store. Link recipes from the Fareway website to the Jefferson-Scranton school website for parents to utilize.	Will see if published recipes in local newspaper are well received and these may be transferred to the school website. Fareway continues to publish a monthly magazine with healthy recipes. Update June 2015: No progress but anticipate increased involvement with new Hy-Vee dietitian in Jefferson.
	11-2013 Add CH Nutritional Services Counseling service line to MCH services.	New Strategy: New service line for CH; consider expansion with arrival of new UHP providers in Spring 2015. June 2015 update: Use of medical center dietitian for elevated lead cases. Continue to strengthen collaboration with UnityPoint Health providers.

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GOAL	Strategies	Progress Regarding Strategies
Decrease the % of 11th grade students who have had one drink in the last 30 days to <26% by 2013; and who engage in binge drinking activities to <20% by 2013.	New Opportunities to provide researched based curriculum in the schools.	Presented JADE in driver's education class in November 2012. Life Skills class will start in March 2013 at Paton-Churdan Schools for grades 4-6. New Opp continues to present periodic in-school education.
	New Opportunities to provide retail education to establishments that sell alcohol.	Education provided to all convenience and grocery stores in August 2012; continues to provide establishment education.

GOAL	Strategies	Progress Regarding Strategies
By June 30, 2014 decrease the number of youth who try tobacco products to <30%.	New Opportunities to provide youth tobacco advocacy groups to promote healthy behaviors in middle school and encourage high school students to be advocates of tobacco prevention in the community.	New Opportunities is working with ISU Extension personnel, 4-H youth coordinator and 4-H leaders on this.
	New Opportunities to provide education presentations to all school districts on the harmful effect of tobacco products	Coloring sheet sent to all Head Start students in Greene County to color by New Opportunities staff. They are hoping that the sheets would be put on home refrigerators and the message re: tobacco use would be seen by all family members. Tobacco session included in Life Skills curriculum. New Opp & PH staff participate Teen Maze annually to increase education of youth regarding tobacco risks. June 2015: Efforts continue.
	New Opportunities to provide a teacher in-service to all districts within the county to educate on the latest trends of tobacco use and products.	New Opportunities presented this education in August 2012. June 2015 update: Efforts continue.
	New Opportunities to include tobacco in Red Ribbon Week activities Oct. 2012	Mayor signed proclamation for Red Ribbon week. New Opportunities created a Red Ribbon Week newsletter.

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GOAL	Strategies	Progress Regarding Strategies
Improved access to Lead Screening services to weekly availability by 6/30/12.	New Opportunities to offer weekly lead screening and follow-up services that are incorporated into medical homes	Evaluating volumes and needs. Lead screening currently 2 days per month at WIC, and at local lab for physician referrals the rest of the month. All lead levels performed by New Opp. for Greene Co. children are sent to PH for recordkeeping and care coordination with primary care providers, which has improved communication between all involved entities. June 2015 update: Weekly service in Greene County not feasible through New Opportunities.
	7/1/13 PH to complete local home visit follow-ups for environmental assessment and education on all high lead results. Webster Co PH will do environmental scan with a meter if results >15 x2.	MCH staff provide home visits/assessments, and nutritional counseling specific to elevated leads per program requirements. Webster Co. collaborates by providing environmental meter scanning of homes as deemed necessary. MCH staff continues follow-up until lead level subsides and environmental concerns are resolved. June 2015: Continues.

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GOAL	Strategies	Progress Regarding Strategies
Improve immunization rate of 2 year olds to above 90% by 2013.	Incorporate immunizations with MCH services	Incorporated Immunizations with MCH services. Volumes of both are increasing as a result. 2013 rates - 2 year old rate at 91% up from 81% in FY12 and late up to date at 96%. June 2015 update: 2014 rates- 83% of 2 yr. olds up-to-date, and 85% are late up-to-date. Need to strengthen efforts to meet benchmarks, although Greene Co. was #2 in state for 2 yr. old up-to-date data.
	Improve in consistent pre-appointment reminders and tracking of children who are due for immunizations.	Pre-appointment reminders are being made through post cards and telephone calls the day before appointment. Parents encouraged to schedule future appts prior to leaving clinic site. June 2015 update: Building collaboration with both McFarland Clinic & UnityPoint Clinic to ensure access to immunization services.
	Become credentialed with private insurance carriers for vaccine billing.	Awarded Immunization Billing Grant effective 7/1/13. Have completed 2 of 4 parts of the universal credential packet to be credentialed with 30+ private insurance products to be able to bill immunizations. Currently certified for Medicaid. June 2014: Recently certified for Blue Cross/Blue Shield; goal is to bill successfully & receive reimbursement by Oct 2014; other insurance products pending. November 2014: Goal met.
	12-2013 Study accessibility of appointment times within 1 week of request for appointment.	New Strategy: FY 14 Quality measure June 2015 update: Appointments offered on alternative days if regular immunization clinic schedule full, including same-day & walk-in service on demand.

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GOAL	Strategies	Progress Regarding Strategies
By 1/1/2012, improve GCMC website functionality for sharing info with the public, and staff, as well as offer the public the ability to request appointments for immunizations, tests, and PODs.	Work with Iowa Health Des Moines IT staff to develop GCMC website to improve capacity for useful information for public as well as hospital and PH staff, and to allow for patients to self-schedule appts.	GCMC Website is functional and updated with current information on clinic schedules. Have not yet been successful to utilize it for patients to self-schedule appointments. Nov 2014 update: Plan to utilize GCMC website for linkage of PH and BOH to share useful health information & enhance BOH activities. June 2015 update: Steady progress with BOH webpage, including provider-recommended reputable websites the public can access for more information regarding various health topics; community resources listing, & available PH services.
	Develop secure site for staff in order to provide access to emergency response plans, call trees, job action sheets, etc.	Utilizing a "Dropbox" application to house documents. June 2014: Staff need additional training regarding use of this application. June 2015: Members of emergency prep coalition have access to specific folder containing listed information, currently accessible through medical center's VPN.
	Post patient screening forms on website so that patients can prefill information required to speed clinic flow through for regular flu clinics and PODs.	Screening forms utilized during 2012 & 2013 flu clinics. Nov 2014: Need to reevaluate this process and increase awareness of public. June 2015 update: Will pursue further with updated PH website.
	October 2014: Work with GCMC Community Relations to develop PH-specific website to allow for posting of BOH agenda, minutes, and provide relevant real-time health education and outreach to the public.	New STRATEGY (will dovetail above goals/strategies). June 2015 update: Major update of PH webpage http://www.gcmchealth.com/services-public-health.aspx with direct link for BOH webpage.

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GOAL	Strategies	Progress Regarding Strategies
Effectively use social media to get messages out to public and staff by 1/1/2012.	Set up a Facebook group for GCMC	GCMC Facebook site is operational; monitored by community relations staff
	Use Facebook group for regular media messages to practice use and generate interest.	Regular media messages are placed on GCMC Facebook site.
	Use Facebook group for emergency preparedness drills and real time events to get messages out to the public	Use is ongoing. June 2014: Collaboration with community relations staff to disseminate PH information of interest, such as communicable diseases, healthy tips, & current topics of interest.

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GOAL	Strategies	Progress Regarding Strategies
Ensure that Medical Reserve Corp is developed well to benefit county health improvement, as well as emergency response capability by 2013.	Continue to enlist volunteers to sign up via I-SERV	Recruitment continues. Database of volunteers is maintained and all are entered into blast notification system for rapid notification. June 2015 update: Efforts continue; PH assumed responsibility for MRC in Jan. 2015. Recruitment for both MRC & I-SERV via mass mailing to all licensed nurses in Greene Co., presentations with community organizations, & advertising in Iowa Board of Nursing newsletter & social media/publications serving Greene Co. These efforts have only garnered 3 interested persons.
	Develop MRC goals	Goals updated for 2014. June 2015 update: Annual review & update.
	Train MRC volunteers in ICS 100, 200, and 700	Training held, but ongoing need to train new volunteers. June 2015 update: Need to pursue ICS training for new volunteers.
	7/1/13 Received MRC grant to support liaison staff person to work with MRC.	New Strategy: June 2014: Have made progress in building MRC through liaison staff support. June 2015 update: 2nd year of MRC grant to support recruitment/training efforts.
	7/1/2013 Complete Capability 15 for Volunteer services in emergency preparedness and response by 6/30/14	New Strategy: June 2014: Cap 15 completed through collaboration with Greene Co. emergency prep health care coalition

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GOAL	Strategies	Progress Regarding Strategies
Ensure new Public Information Officer is trained well to perform duties for emergency response by 2013.	After hire, will ensure completion of ICS 100, 200, and 700 courses, as well as PIO courses.	Training completed with primary and secondary staff.
	Completion of ICS 300 course by PIO	Primary and secondary PIO has completed.
	Completion of ICS 400 course by PIO	Primary and secondary PIO has completed.
	Orientation to emergency role within GCMC ICS system as well as JIC	Primary and secondary PIO has completed.
	Participation in drills and exercises to practice role.	Ongoing participation; strong participation/input during April 2014 Active Shooter table-top exercise
	New strategy - PIOs will complete compliance with Capability 5 Public Information and Warning by 6/2016.	New Strategy. June 2015 update: Will complete Capability 5 by June 30, 2016.

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GOAL	Strategies	Progress Regarding Strategies
Ensure blast notification system is robust enough for adequate call down of intended parties by 2013.	Explore improvement or replacement of current blast notification system.	Received an update to our version and we are satisfied with it currently. June 2015 update: Previous "Group Cast" system was found to be cost-prohibitive. Recent consideration of alternative web-based blast notification system through local telephone company.
	Continued update of current members in notification system.	IT clerical for hospital and PH has been assigned to update member information, and admin asst updates MRC member info. Developing process to update member info annually so that GroupCast stays current. June 2014: Notification system in place and added MRC member information, which was then tested for that group. June 2015: See above; plans for collaboration between HR and IT to ensure most up-to-date information available for all staff & volunteers.
	Continue to use system routinely for staff practice.	Ongoing with drills and exercises. June 2014: GroupCast needs to be tested regularly due to multiple key staff turnover in past twelve months. Nov 2014: Organization considering alternative blast notification system that may be more affordable, yet meets needs of facility in case of disaster. June 2015: New system in process with plans to test functionality in near future.

GOAL	Strategies	Progress Regarding Strategies
Ensure radios are compatible with narrow banding by 2012 as required by FCC.	Work with radio vendors to transition and/or replace radios to ensure compatibility with FCC narrow banding requirements.	Hospital emergency preparedness planner has completed all requirements for radio compatibility for medical center and PH.
	Ensure effective radio communication between medical center & EMS	NEW STRATEGY June 2014: Spring 2014 disaster drill identified issues between entities, but were resolved. Must also ensure PH radios are functional during temporary relocation of department due to medical center construction.

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GOAL	Strategies	Progress Regarding Strategies
Continuity of OB/GYN Services, including collaboration with Title V Maternal Health, Oral Health, WIC, and Title X Family Planning Services by 2013.	Develop outreach clinics staffed by CMW in surrounding areas without providers.	Have met with Guthrie County Hospital staff about CNM serving clients out of their CAH clinics. With a change in CEO at that hospital, the plan has been delayed but hope to initiate services in the future. June 2015 update: Efforts continue.
	Develop medical home model of collaboration with Title V maternal health services.	Completed with local OB/GYN providers and it is working well.
	Title X family planning services incorporated into the OB/GYN clinic.	See Teen Pregnancy goal.

GOAL	Strategies	Progress Regarding Strategies
Improve access to specialty physician services, including mental health providers by 6/30/13.	Develop Broadband Technology Opportunities Program Federal Grant to allow for the use of telehealth technology to specialty physician consultations between local physicians and specialists in Ames and Des Moines for applications in inpatient care (including OB, SCU, ED & OR), as well as outpatient care in clinics and testing procedures.	Program developed and being used for meetings, education, and some specialist physician clinics (neuro). Continuing to develop program for connectivity between ED and UnityPoint (Iowa Methodist) ED, as well as connection to Neonatal intensive care services. JUNE 2014 update: Barriers identified in utilizing this technology consistently with collaborative partners. June 2015 update: Technology has been used to connect with UPH Occupational Health for employee health and wellness. Additional specialty clinics are pending: Pulmonology, Cardiology, Oncology, and GI. This past year ENT and Urology have been added. Negotiations are ongoing with a pediatrician to provide services at least one day per week.

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GOAL	Strategies	Progress Regarding Strategies
Provide healthcare professional education and professional development within county using telehealth technology by 6/30/13.	Develop Broadband Technology Opportunities Program Federal Grant to allow connections to local school districts, community colleges, and universities for healthcare professional education to supply new providers to replace aging workforce, and provide professional development for current staff.	Program developed, however is not being used to fullest extent. June 2014: Little additional progress. June 2015 update: Utilization of telehealth in past year to offer CEUs from Unity Point to medical center staff members. Plans for 12-lead EKG interpretation course offered via telehealth in Fall 2015. Technology used to connect with UPH Occupational Health for employee health and wellness.

GOAL	Strategies	Progress Regarding Strategies
Achieve meaningful use of electronic medical records to meet Federal timeline requirements in 2013.	Continue to implement upgrades to electronic medical record (i.e. pharmacy program, physician order entry, clinic software, home care software, etc.) to meet Federal requirements for meaningful use.	The medical center met phase I Meaningful use and received funding. Plan to switch from McKesson to EPIC in March 2014 and apply for Phase II Meaningful use in the fall of 2014. June 2014 update: Successfully switched to EPIC in March 2014; pending transition for outpatient clinics & long-term care; homecare will not be pursued due to proposed acquisition by UnityPoint Health @ Home by Jan 2015. June 2015 update: Electronic health records in place for outpatient clinics & long-term care. PH assisting recently discharged hospital patients to access his/her record via tablet device during home visits.

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GOAL	Strategies	Progress Regarding Strategies
Ensure recruitment and retention strategies lead to the development of succession plan for leadership positions within hospital and PH department by 2014.	Identify staff for development into future leadership roles.	Staff identified for PH leadership and home care leadership beginning March 1, 2013. New CFO in place. New PH Director named Dec. 2013. New CNE and LTC Directors for the hospital will start Dec. 2013.
	Explore management contract with UnityPoint Des Moines (formerly Iowa Health System) for key positions	CEO, CFO and CNE are all UnityPoint positions for the hospital.
	Adapt GCMC (hospital/PH) table of organization to further develop leaders.	Table of Organization changed at the September 2014 Board of Trustees meeting to facilitate clear and concise hierarchy. Development of leaders is ongoing.
	Work with UnityPoint Des Moines on transitioning home care services.	Ongoing communication with Iowa Health Home Care to determine if a collaborative effort will occur during FY14 for home care services in Greene County. June 2014 update: Transition planned by Jan 2015, pending final DIA approval; PH department will decertify homecare, but retain community health functions. June 2015 update: Voluntary decertification of home care agency March 2015 with approximately 35 clients transitioned to provider of their choice (majority chose UnityPoint at Home of Greene County).
	2014 - Recruit IT staff and QM & Patient Safety Director	June 2014: Staffing completed

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GOAL	Strategies	Progress Regarding Strategies
Upgrade/replace aging hospital facility to include private patient rooms and adequate space for increased growth in inpatient and outpatient services by 2015.	Develop master facilities plan to meet service needs and patient preferences.	Building project manager in place and working with architects to develop building plan. Bid to be secured in 2014 for contractors. June 2014: Building project initiated Spring 2014. June 2015 update: New addition project nearing completion with anticipated relocation by August 2015. Renovation project will proceed over the next 12-18 months.
	Continue to explore financial feasibility and possible sources of capital to make improvements.	USDA funding secured as a loan for the project. Major capital campaign in process with ME&V firm. June 2014: Current & ongoing. June 2015: Current & ongoing.

GOAL	Strategies	Progress Regarding Strategies
Improve information technology system, including software capability, by 2012.	Develop virtual farm for network servers.	Completed and expanded to 4 virtual servers.
	Load new Microsoft Office and Adobe Writer software on virtual server to ensure all staff have access to up-to-date software.	Completed and in use.
	Provide staff with current technology (netbooks, laptops, and other products as developed and applicable).	Several staff in PH provided with laptops during 2013 to facilitate their jobs and efficiencies in offices. HOPES staff have implemented use of iPads for documentation and data collection.
	2013 goals - Switch hospital software from McKesson to EPIC and implement electronic health record with UnityPoint for HHC.	November 2014: Hospital switch to EPIC in March 2014; EHR systems installed for ambulatory care clinics and long-term care unit by Nov. 2014. Will forgo EHR for HHC due to transition to UnityPoint Health at Home by Jan 2015. June 2015 update: Above EHR systems installed.

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GOAL	Strategies	Progress Regarding Strategies
CAH, LTC, HHC, and PH will adapt to changing regulations ongoing as measured by continued Medicare/Medicaid certification and retention of programming.	Annual review in all service areas of regulations.	Continue to receive updated regs from the UnityPoint Legal Department. Review is ongoing.
	Mock survey and participating in credentialing and QA processes by UnityPoint Des Moines.	Mock survey as well as compliance audit completed in November 2013 for CAH. Awaiting reports for areas to improve. Nov 2014 update: Annual mock survey pending December 2014. June 2015 update: Annual mock survey completed and all identified concerns corrected. Five-year re-verification survey for CAH status by the DIA was conducted in June 2015. Plan of correction was accepted and all deficiencies were corrected. Facility is compliant; continued follow-up of action plan steps to utilized to correct deficiencies occurs randomly to ensure compliance.

GOAL	Strategies	Progress Regarding Strategies
All families in Greene County will have opportunity to have a smoke detector in their home.	New Opportunities - Implement the Iowa State Fire Marshall Smoke Detector Project in Greene County	Nov 2014 update: The fire department had the Iowa State Fire Marshall Smoke Detector Project grant to buy the smoke detectors. They have used all the money, so there are no more detectors for the families. The city hall receives calls almost daily. New Opportunities has and continues to provide smoke detectors as part of the weatherization program. 

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GOAL	Strategies	Progress Regarding Strategies
Develop a contractor reporting form that BOH contractors and grantees will use to give required progress reports to the BOH periodically.	Develop form, distribute to contractors after BOH approval, make revisions in process as needed.	Form developed and shared with contractors after BOH approval. First quarter of FY14 reports received and distributed to the BOH. Will revise form and process as needed. October 2014 update: BOH evaluated process/forms for efficiency and value of information after one full year of use with contractors; revisions for improved process and increased accountability. June 2015 update: Continue to use contractor linkage reports & added quarterly budget reporting.